

The safety and wellbeing of our customers is our priority. All W. Short Hospitality venues are registered as COVID Safe Businesses and when it comes to the health and safety of our customers, we follow the advice and guidelines set out by the Australian Health Authorities and the NSW Government.

Across all of our venues, we apply the highest standard cleanliness and hygiene which includes regular cleaning audits of high traffic areas and frequently touched surfaces, hand sanitizer available in all areas of the venue and masks readily available. **All staff will be double dose vaccinated and wearing masks at all times.**

We kindly remind all of our customers to:

- Check in via the NSW QR code upon entry of the venue
- Have proof of vaccination readily available at check in as staff will be requesting this
- Follow all directions by staff
- Practise good hand hygiene through handwashing and regular use of hand sanitiser
- Cover sneezes and coughs with your arm, not your hands
- Not enter the venue if you are displaying any flu like symptoms

If you are experiencing flu like symptoms, please ensure that you get tested and self-isolate until you receive a negative result.

We encourage all customers to download the Service NSW app which speeds up the contact tracing process. You will be required to sign in via QR code on this app prior to entry into the venue.

We also encourage all customers to download their COVID-19 digital certificate to their phone wallet via the Medicare Express Plus App. Should you not be able to access this, you must have a printed version of your COVID-19 certificate or immunisation history readily available at check in of the venue.

We kindly ask that should you contract COVID-19 within 14 days of visiting one of our venues, that you contact W. Short Hospitality Head Office immediately to notify us – 02 9241 2711.

By entering a W. Short Hospitality Venue, you understand and agree to the usual terms of entry with the additions listed above and below which are government enforced under the relevant COVID-19 NSW Government trading requirements and public health orders.

- The right to refuse entry if a customer is displaying symptoms of COVID-19
- The right to refuse entry to a customer who has not checked in
- The right to refuse entry to a customer who cannot provide proof of vaccination

We will continue to actively monitor the situation in NSW closely and as circumstances continue to develop, we will adapt our approach as and if needed to ensure the safety and wellbeing of our customers and staff remains the priority.

We thank everyone for doing their best to keep each other safe and for supporting one another during this time.

Stay safe!

W. Short Hospitality